

### Good Governance

Where to Start?

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#### Agenda

- Introductions
- What Governance applies to YOUR organisation
- Regulatory Requirements for a Company and a Charity
- Developing a Constitution
- Committee / Board Roles
- Establishing and Supporting Effective Committees
- Policies and Procedures



- Charities Act 2009
  - Established the Charities Regulator
- Companies Act 2014

- The Governance Code for Community and **Voluntary Organisations**
- Data Protection legislation



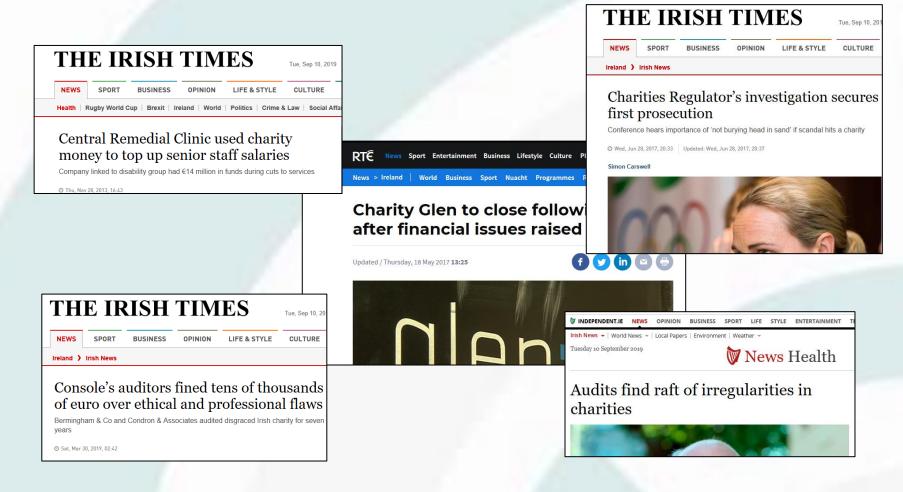
- Child Protection (if applicable)
- National Vetting (if applicable)
- Regulation of Lobbying Act 2015
- Employment Law
- Equality Law
- Health and Safety Law



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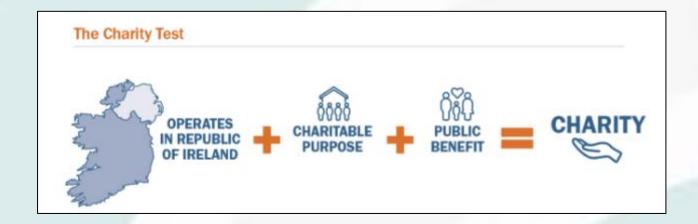


So Why Bother??



- Charities Act 2009
  - Established the Charities Regulator
  - Provided for a register of Charities it is an offence not to be registered!!
  - Sets out the duties of Trustees
  - Clarified the law on fundraising giving peace of mind to the general public
  - Established an Appeals Tribunal

Does the Charities Act 2009 apply to my organisation?



**Source:** What is a Charity?, Charities Regulatory Authority

- What is a Charitable Purpose?
- 3.— (1) For the purposes of this Act each of the following shall, subject to subsection (2), be a charitable purpose:
- (a) the prevention or relief of poverty or economic hardship;
- (b) the advancement of education;
- (c) the advancement of religion;
- (d) any other purpose that is of benefit to the community.
- (2) A purpose shall not be a charitable purpose unless it is of public benefit.

Source: Section 3, Charities Act 2009

- What is a Public Benefit?
  - Who benefits from your organisation? whole community / class of people / animals etc.
  - What (if any) limits are on this benefit (and are they justifiable)?
  - Are any beneficiaries connected to the organisation?
  - Can you demonstrate the objectivity of the benefit RECORDS!

- Is your organisation an *Excluded Body*?
  - Political Party or bodies that promote a political party
  - Organisations established solely for the promotion of athletic or amateur games or sports



### What Governance applies to YOUR organisation? – Charity Checklist

- ✓ Do you operate in the State?
- ✓ Do you have a charitable purpose?
- ✓ Do the activities of your organisation further and promote that, and only that, charitable purpose?
- ✓ Does your organisation exist to further the public good?
- ✓ Is your organisation an exempted body?
- ✓ Is your organisation registered with the Revenue Commissioners for charitable tax exemptions?

- Does the Companies Act 2014 apply to my organisation?
  - Is your organisation registered with the Companies Registration Office?
  - Is your company a CLG (company limited by guarantee) the most common company type for charities and public interest bodies

 Does the Governance Code for Community and Voluntary Organisations apply to my organisation?



...or at least a variation of it does

- Governance Code for Community and Voluntary Organisations
  - 6 Principles of Charity Governance
    - Advancing a Charitable Purpose
    - Behaving with Integrity
    - Leading People
    - Exercising Control
    - Working Effectively
    - Being Accountable and Transparent

Source: Governance Code, www.charitiesregulator.ie

### Regulatory Requirements for a Company and a Charity

#### **Company**

- Incorporated and registered with the CRO and Revenue for corporation tax purposes
- Statutory Officers Directors,
   Company Secretary, with roles defined in law
- Fiduciary Duties
- Makes returns to the CRO

#### Charity

- Registered with the CRA and Revenue for charitable tax exemptions
- Trustees, Committees, etc. Some roles are tightly defined, some are not.
- Fiduciary Duties
- Makes returns to the CRA

### Developing a Constitution — Preliminary Considerations

The MAIN governance document of your organisation

 Developed by the Trustees / Board / Governors

 Plain English (or as close as) – make sure it's accessible to all stakeholders



### Developing a Constitution – What's in it?

- Official name of the organisation
- Main purpose (and other ancillary purposes, listed in order)
- Powers of the organisation
- Officers' Duties and Elections
- Committee Memberships and Operations

- Meetings (AGM, EGM, Board Meetings)
- Financial Arrangements
- Operations of the organisation
- Winding Up
- Any other business relevant to your organisation

#### Group Exercise

Climate Strike Ireland is an organisation dedicated to supporting the rights of students, workers and all society to strike in favour of Climate Action.

Draft an Outline (in bullet points!) of what should be in their Constitution.

HOW MUCH OF IT IS APPLICABLE TO OTHER GROUPS??



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 The Management Committee / Board of a community or voluntary organisation is accountable for ensuring the good governance and management of that organisation.

• They MUST act in accordance with the Constitution / Memorandum and Articles of Association / Governing Documents of the organisation.

Additional statutory duties where the organisation is a company.

- Directors / Management / Governors
  - If your organisation is a company, a lot of the detail of these roles and duties will be set out in the Companies Act 2014 (see CRO guidance)
  - Generally speaking, these officers are responsible for keeping the rules of the organisation and are required to act in the organisation's best interest
  - For limited companies, Directors' liability is limited (i.e. the company is a separate entity, so the Directors are not personally responsible EXCEPT where they have been involved in fraud or have allowed breaches of health and safety at work.

Directors / Management / Governors

"the board of directors must clearly direct the organisation ensuring that it has proper plans, procedures, policies, structures and resources in place to achieve its objectives.

the directors are entirely accountable for the organisation which they govern and must manage risk and be accountable to funders, members and other stakeholders for both its financial affairs and activities, and ensure the organisation's procedures are reviewed regularly."

Source: Pobal, Managing Better Governance 2018

- Director / Management / Governors
  - Statutory Compliance
  - Financial Controls
  - Expenditure Oversight
  - Renewal / Retirement / Appointment of Board Members
  - Employing staff (and all of the responsibilities that go with that)
  - Approving and implementing standard procedures, e.g. confidentiality, conflicts of interest, data protection guidelines, health and safety policies, dignity in the workplace etc.

- Approving Annual Reports and Financial Statements
- Engaging with the Auditor
- Confidential Reporting Procedure
- Development of a Strategic Plan
- Ensuring Operational Effectiveness



#### Secretary

- Role is a legal requirement of all limited companies.
- Responsible for making all filings to the CRO.
- Keeps minutes and records of board decisions and procedures.
- Maintains the Register of Directors and Members.
- Responsible for inducting new Directors and making them aware of their responsibilities.
- Keeping the CRO up to date.

- Chairperson / Facilitator
  - Leading the agenda of the organisation
  - Often main linkage person / communications spokesperson
  - Chairs effective meetings and promotes good governance
  - Ensures decisions made at Board / Committee level are implemented "on the ground"
  - Conflict Resolution
  - Support for staff

#### Treasurer

- Administering the organisation's finances.
- Ensuring financial systems are up to date and fit for purpose.
- Preparing Financial Reports for presentation to the Board / Committee.
- For organisations funded by Pobal:

Pobal strongly recommends that the treasurer has a professional background in accounting and financial management.

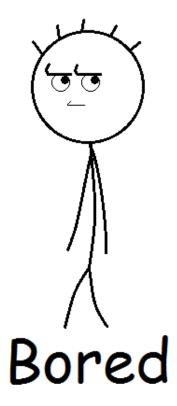


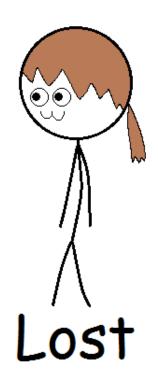
Establishing and Supporting Effective Committees – The Beginning

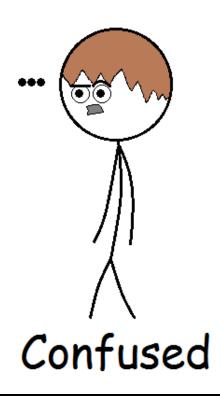
## Establishing and Supporting Effective Committees – The Beginning

Starts with recruitment!!

- Have an induction plan for new recruits see <u>CRA Induction Pack Checklist</u>.
- Where possible, have all members involved in drafting the Terms of Reference for the Committee. Be clear on the objectives and any required outcomes, so far as their known.
- Be clear about the expectations and, where possible, time commitment.







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Establishing and Supporting Effective Committees – Business as Usual

### Establishing and Supporting Effective Committees – Business as Usual

- Be flexible with meetings does it suit to hold them during the day / in the evening / at the weekend / a combination?
- Circulate agenda and any documentation in good time!
- Focus on actions if something cannot be resolved in one meeting, look at interim and final action points.
- Have a contact person if Committee members have questions or concerns (especially new members).

### Establishing and Supporting Effective Committees – Lack of Clarity / Unrealistic Expectations

- Run a refresher course on what supports are there – starting with the description of the role and what is expected
- Hold at least 1 facilitated meeting where all ideas are encouraged in a 'safe space'

Have a mix of people involved

- 'Pair Up' members with different skills and interests
- Where expectations are not being met – are there any advantages to reviewing what was expected and how it could be incorporated?

### Establishing and Supporting Effective Committees – Disengaged / Board

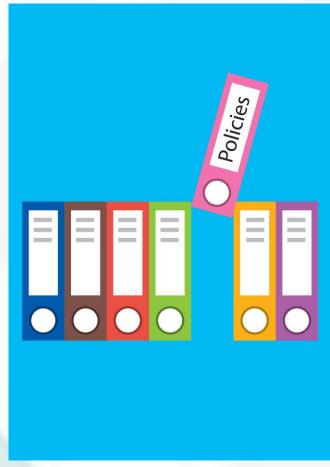
 Establish a Development Subcommittee to look at the practices and procedures of the Committee and ensure it's fresh and up to date  Set up a quarterly / annual feedback consultation (anonymous through SurveyMonkey or similar) and set aside some time at the next meeting to discuss outcomes

Consider setting a time limit on agenda items

- Get Committee members involved in delivering solutions for themselves
- Work with the meeting Chair to encourage full and frank discussion from everyone

#### Policies and Procedures

- Staff Handbook (if applicable)
- Board Charter / Code of Conduct
- Standing Orders for Meetings
- Confidentiality Policy
- Data Protection Guidelines and Privacy Statement
- Health and Safety Policies
- Volunteer Guidelines (if applicable)
- Dignity in the Workplace
- Financial Controls Procedure
- Governance Code
- Confidential Reporting
- Risk Register



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#### Useful Links

- What is a Charity? CRA Guide: <a href="https://www.charitiesregulator.ie/media/1544/what-is-a-charity-rev-001.pdf">https://www.charitiesregulator.ie/media/1544/what-is-a-charity-rev-001.pdf</a>
- Companies Registration Office Guidance Leaflets: https://www.cro.ie/Publications/Publications/Information-Leaflets
- Good Governance Pobal Guide: <u>https://www.pobal.ie/app/uploads/2018/06/managing better 01 governance.pdf</u>
- Charities Regulation in Ireland, CIB Relate Journal:

   http://www.citizensinformationboard.ie/downloads/relate/Relate 2018 0

   5.pdf
- Guidance from the Office of the Director of Corporate Enforcement: <a href="http://www.odce.ie/en-gb/publications.aspx">http://www.odce.ie/en-gb/publications.aspx</a>

#### Useful Links

- The Governance Code (incl. useful templates and information): https://www.charitiesregulator.ie/en/information-forcharities/charities-governance-code
- Lobbying Register <a href="https://www.lobbying.ie/">https://www.lobbying.ie/</a>
- Children First Guidelines
   https://www.dcya.gov.ie/viewdoc.asp?fn=/documents/Children First/ChildrenFirstGuidance.htm
- Safeguarding Vulnerable Adults https://www.hse.ie/eng/staff/resources/hrppg/va.html
- Health and Safety Authority <a href="https://www.hsa.ie/eng/">https://www.hsa.ie/eng/</a>

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### Thank You

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